

## **COVID-19 Test - KINGWOOD COMMUNITY CENTER** **Test Result Information – CLIENT COPY**

**ATTENTION:** Save your user ID and Password created during registration! You will need this to get your test results once they are ready.

You will be notified by email when your results are available. Results will be available 3 to 5 business days after your test.

Test results will be posted to your Patient Account at <https://www.doineedacovid19test.com/>

### **TO GET TEST RESULTS:**

1. Go To: <https://www.doineedacovid19test.com/>
2. Log on here to view and print your lab report if you have received an email notification that your results are available
3. Go to: Get Test Results, Returning Users
4. Enter Your Username and Password:
  - **If you Registered Onsite:** Your Username and Password will be:
    - Username: YourFirstNameLastname
    - Password: Password1

**Example:** Username: JohnDoe

Password: Password1

**If you have any Questions or Concerns regarding your results, please contact:**

**Email:** [covid19@etruenorth.com](mailto:covid19@etruenorth.com)

**Customer Service Line:** 800-635-8611

If any information provided during registration was wrong: **After testing**, call the customer service line at **800-635-8611** and you can update the information.

VOUCHER NUMBER: \_\_\_\_\_

**Thank you!**